

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES
MEDICAID PURCHASING ADMINISTRATION
Olympia, Washington**

To: Hearing Aid Providers
Audiologists
Managed Care Organizations

Memo #: 10-90
Issued: December 30, 2010

From: Doug Porter, Administrator and
Medicaid Director Health Care
Authority/Medicaid Purchasing
Administration

For information, contact:
1-800-562-3022 or go to:
<http://hrsa.dshs.wa.gov/contact/default.aspx>

Subject: Hearing Aids and Services: Billing for Hearing Aids for Clients 21 years of Age and Older

Effective for dates of service on and after January 1, 2011, the Department of Social and Health Services (the Department) has excluded hearing aids, replacement parts, and repairs from all the benefit packages for clients 21 years of age and older.

What is Changing?

Effective for Dates of Service on and after January 1, 2011, the Department will no longer pay for hearing devices for clients 21 years of age and older. The services excluded include hearing aids, Bone-Anchored Hearing Aids (BAHA), cochlear implants, parts, and batteries for such equipment, including repairs.

Note: Excluded services are not subject to exception to rule (ETR).

The Department will process claims for hearing aids, replacement parts, and repairs including cochlear/BAHA for clients 21 years of age and older when ordered prior to January 1, 2011 and:

- The claim meets program criteria; and
- The provider submits the following required information:
 - ✓ Hearing aid or replacement part order date is recorded in the comments field of the CMS-1500 claim form; and
 - ✓ Backup documentation showing the order date. Include this with the claim.

Note: Failure to submit the required information may result in claim denial.

For more information on submitting claims and backup documentation to the Department, refer to the Department/MPA [ProviderOne Billing and Resource Guide](#).

For hearing aids, replacement parts, and repairs including cochlear/BAHA for clients 21 years of age and older with prior authorization approved before January 1, 2011 see # memo [10-73](#).

How Can I Get the Department/MPA Provider Documents?

To download and print the Department/MPA provider numbered memos and billing instructions, go to the Department/MPA website at: <http://hrsa.dshs.wa.gov> (click the ***Billing Instructions and Numbered Memorandum*** link).